



A Connected Community is a
Protected Community.

MetroWest

Get connected with the MetroWest Public Safety Program!

JOIN A WINNING TEAM WITH A HISTORY OF SUCCESS.

The MetroWest Public Safety Program is a cornerstone of our efforts to make MetroWest a great place to Live, Work, Play and Connect! We created the program after conducting an 18-month study that revealed the tremendous importance of community stakeholders—law enforcement, local security, property managers, local businesses and residents—working together for public safety.



Partnering with Critical Intervention Services (CIS), a Florida-based company that specializes in enhancing public safety through strengthening community organization and connectedness, we designed a program tailored to our community's unique needs.

The program is based on the unique methodology of Community and Character Based Protection Initiative (CCBPI), which focuses on establishing trust, building

relationships and connections among community members. Connecting the community members has strengthened the social capital of MetroWest. That strong social capital investment allows for our



community members to know, care and watch out for each other, at the same time sending a message to the criminal element that they will not be successful here.

The MetroWest Public Safety Program is working and getting results. We invite you to join us to help make a very positive and important difference in the quality of our community.

SOCIAL CAPITAL: AN INVESTMENT THAT PAYS

The principle idea behind social capital is to bring people together through an investment of time and talent to promote public safety. Here the investment is not money but people: people like you, your neighbors and many other area residents who value the peace and security of living in a quality community.

SUCCESS STORIES: WHEN A COMMUNITY CONNECTS, AMAZING THINGS HAPPEN.

The MetroWest Public Safety Program features a wide variety of safety strategies that are organized to provide comprehensive, effective assistance in public safety issues.

Among the many strategies we successfully employ are:

- **Crime free leasing standards**—Communities that have instituted crime-free measures and realized a reduction of up to 75% in the crime rate within their community, receive a crime-free certification. Our goal is to achieve this certification for MetroWest.
- **Crime free multi-housing**—Crime Free Housing is a national state of the art crime prevention program designed to reduce crime, in apartments, condominiums and other rental properties. MetroWest has implemented this national Crime Free Program for our communities, with 8 currently certified as crime free and more to follow in the near future.
- **New resident contacts**—New residents moving into MetroWest are greeted and welcomed to the community by CIS officers and/or the Community Action Safety Team. We encourage new residents to be part of our efforts to connect and strengthen MetroWest through safety measures.
- **Meet the bus**—Provides the opportunity for Community Public Safety Officers to build relationships with MetroWest youth through positive interactions at school bus stops throughout MetroWest.
- **Victim re-contacts**—This program helps build trust with residents who have experienced crime in our community. It also provides an important data base on community crime and other information relevant to our public safety efforts.
- **Emergency Alert System (EAS)**—Our alert system notifies community



members and businesses of significant events affecting MetroWest including inclement weather, traffic, imminent criminal threat, natural disasters and more.

- **Orlando Police Department “Stop-n-Talks”**—Off duty Orlando Police Department (OPD) officers are assigned to traffic enforcement along main thoroughfares and near targeted hot spots. In addition to being a deterrent to crime, this strategy is a great way to connect with the community and build relationships with law abiding residents.
- **One Way and Two Way Communications**—We have created multiple communication channels to disseminate information among MetroWest stakeholders, making it easy to stay informed on community safety developments.
- **Business networking**—Connecting with MetroWest businesses is a key public safety strategy. We engage local businesses to work with us in making MetroWest a safe place to shop and do business, as well as live and play.
- **Community Alliance Meetings**—The purpose of these meetings is to gather community managers, business owners and MWMA board members to share information and monitor the progress of our public safety strategies.
- **Bike Program**—Public Safety Officers on bikes cruise the community, creating endless opportunities for relationship building with residents and businesses.



With proven effective programs such as these—and the participation of civic-minded residents like you—we will continue to work with law enforcement and other community stakeholders to let lawbreakers know that crime is not

tolerated and does not pay in MetroWest.

JOIN THE COMMUNITY ORGANIZATION THAT WORKS FOR YOUR SAFETY.

To continue building on our successes, we need our residents, businesses and community partners to join

in the Public Safety efforts. Partner with committed residents, businesses, MetroWest Public Safety and the Orlando Police Department as we work to maintain and protect the quality of life for our community.

GET INVOLVED

When it comes to public safety, there truly is safety in numbers! The more people who participate in the MetroWest Public Safety Program, the more protected our community will be.



- **Connect!** Follow and like the Metrowest Facebook page, www.facebook.com/MetroWestMasterAssociation, to find out about the latest happenings.
- **Learn!** Visit www.MetroWestCommunity.com for a more detailed explanation of the MWMA/CIS Public Safety Program and CIS' CCBPI methodology.
- **Volunteer!** Become a member of the Community Action Safety Team (CAST) and be a special part of our public safety strategy.

SIMPLE TIPS FOR A SAFER COMMUNITY

- **Report!** Your eyes and ears are value added to our public safety strategy. "See something, Say something."
- **Engage!** Get to know your neighbors. If you look out for them, they are more likely to look out for you.
- **Be mindful!** Unlocked homes and cars and open garages are an invitation for opportunistic criminals. Bicycles and valuable items left in yards can quickly disappear.
- **Think first!** Do NOT confront or follow suspicious persons or individuals engaging in criminal activity. Call 911 or report the matter to the Orlando Police Department.



METROWEST PUBLIC SAFETY

The "PUBLIC" itself is a key component of public safety! Contact us at **(407) 473-2120** and tell us what you've seen or know.



REWARD TIPS-LINE

If you wish to remain anonymous please contact us at **(407) 217-TIPS** or **(407) 217-8477**.

USEFUL RESOURCES

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| Emergencies | 911 |
| (Orlando Police Department) | |
| OPD Non-Emergency | 321-235-5300 |
| Orange County Sheriff's Office | 407-836-4357 |
| Reward TIPS-Line | 800-423-8477 (800-423-TIPS) |
| MWMA Office | 407-601-5995 |
| Animal Control | 407-836-3111 |
| Poison Control | 800-222-1222 |
| Domestic Violence Program | 407-886-2856 |
| Child Abuse Hotline | 800-962-2873 |