

## Our partnership. *Our commitment.*

For more than 35 years, MetroWest has been one of Orlando's leading communities. The MetroWest Master Association strives to exceed resident and business owner



expectations to achieve the highest quality of life in our distinctive community. The MWMA and CIS work together to encourage residents and business owners to engage in the Public Safety Program and connect within MetroWest *because a connected community is a protected community.*

## *Simple tips for a safer community*

- **REPORT IT** – Your eyes and ears are important to our Public Safety Strategy. Report suspicious activity to the Orlando Police Department.
- **LOCK IT** – Unlocked homes, cars and open garage doors are an invitation for opportunistic criminals. Bicycles and valuable items left in the yard can quickly disappear.
- **LIGHT IT** – Well-lit properties are far less likely to be broken into as light is a huge deterrent to criminals. Set timers for your interior lights at home as well; criminals prefer vacant properties to break into rather than occupied.
- **CONNECT** – Get to know your neighbors. If you look out for them, they will look out for you.

## *Useful Resources*

### **Emergencies ..... 911**

Orlando Police Department  
Non-Emergency ..... 321-235-5300  
Email ..... [opd@orlando.gov](mailto:opd@orlando.gov)

Orange County Sheriff's Office ..... 407-836-4357

**MetroWest Public Safety Office .. 407-473-2021**

MWMA Office ..... 407-601-5995

Animal Control ..... 407-836-3111

Poison Control ..... 800-222-1222

Domestic Violence Program ..... 407-886-2856

Child Abuse Hotline ..... 800-962-2873

Mental Health Crisis Hotline ..... 988

***A connected community  
is a protected community.***

# MetroWest

[MetroWestCommunity.com](http://MetroWestCommunity.com)



**Critical Intervention Services**

407-473-2021

[www.cisworldservices.org](http://www.cisworldservices.org)

[f metrowestpublicsafety](https://www.facebook.com/metrowestpublicsafety)



# PUBLIC *Safety*



***A connected community  
is a protected community.™***

# Staying Connected with MetroWest Public Safety

**MetroWest Public Safety thrives off building lasting relationships within our community!**

Part of what makes MetroWest such a great place to **LIVE, WORK, PLAY and CONNECT** is seeing and interacting with the friendly faces of MetroWest Public Safety. After an 18-month study by Critical Intervention Services (CIS), it was deemed necessary for the MetroWest Master Association (MWMA) to try an innovative approach to public safety for all of MetroWest. Today, the MetroWest Public Safety Program continues to enhance public safety by strengthening community organization and connectedness through lasting relationships.

MetroWest Public Safety relies on our unique methodology of Community and Character Based Protection Initiative (CCBPI). CCBPI emphasizes establishing trust, relationships and connections among individuals in a community. MetroWest Public Safety's focus on creating strong relationships is the foundation of a safe and secure MetroWest community.



## Social Capital: *Investing in the People*

The principle behind social capital is to bring people together through an investment of time and talent to promote public safety. When it comes to MetroWest Public Safety, the investment is not money, but people: people like you, your neighbors, other residents and visitors who care about the community and the quality of life for all who **LIVE, WORK, PLAY and CONNECT** in MetroWest.



## GET INVOLVED

- **Learn!** Visit the MetroWest website at [www.MetroWestCommunity.com](http://www.MetroWestCommunity.com) for a more detailed explanation of the MetroWest Public Safety Program and CIS's methodology.
- **Volunteer!** Become a member of a committee or sign up to help with our community events.

## Continuing Our Effort

**MetroWest Public Safety employs a variety of strategies that help make MetroWest a Premier Community in Orlando!**

We need our residents, business partners, community managers, law enforcement and all stakeholders in MetroWest to join in our Public Safety efforts. Your involvement is a key component to achieving the highest quality of life within MetroWest. We encourage everyone to ask questions and share your observations. MetroWest Public Safety officers are dedicated community problem-solvers, and our entire Public Safety Program is designed to help make MetroWest a leading neighborhood in Orlando to **LIVE, WORK, PLAY and CONNECT**.

### METROWEST PUBLIC SAFETY

The "PUBLIC" itself is a key component of public safety! Contact us at **407-473-2120** and tell us what you've seen or know.

 [metrowestpublicsafety](https://www.facebook.com/metrowestpublicsafety)

